



Severn Trent selects Birdnest for data gathering and management services

(Houston, TX – April 2004) Birdnest Software, Inc is pleased to announce that Severn Trent Environmental Services (STES) has chosen BirdTools as their field data collection service. STES, a leading UK environmental services group, has been honored each year for five years by the global Dow Jones Sustainability World Index as the utilities-sector leader. STES manages water resources and waste on behalf of millions of customers.

Says Keith Frazier, CEO of Birdnest, “We are doubly honored to be selected for our data services and for the exemplary fashion in which STES is working with us to mold and polish our system capabilities for water and waste data management. Operators gave us the thumbs up when we told them they could use their cell phones to input data. They had looked at other hand-held devices and thought they were too expensive and too complicated to use. They clearly felt that using cell phones for data recording and transmission was easy and efficient. Supervisory personnel rapidly agreed that report management was also faster, easier, and more accurate.”

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